

Congratulations to Vicki Oldham – Ziptastic Award winner for July

(<http://share.uakron.edu/mailAll/Digest/article/1326551>)

Please congratulate **Vicki Oldham** as the July Ziptastic Award winner. A 13-year employee, she is the Physical Facilities Operation Center service center representative, and is the person we speak to about all departmental issues, concerns and building repairs.

Because the PFOC takes care of the entire University, it averages 50 to more than 150 work orders a day. Oldman creates work orders, dispatches and assigns those orders to the appropriate trade/zones and follows up to make sure the work requested is completed on time, and the department is satisfied.



“My goal is to make others comfortable by understanding their needs, ensuring those needs are met, and that their experience with our services is a positive one,” says Oldham.

The colleague who nominated Oldham, who wishes to remain anonymous, noted in part that the honoree, “works with all the units of PFOC and gets you help for whatever your situation is. She loves her job! Vicki is very deserving!”

To nominate a deserving member of your team, please complete the form found on the [SEAC](http://www.uakron.edu/seac) (<http://www.uakron.edu/seac>) website.